

Yealink MP56 Phone User Training

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To sign in for the first time:

Select Language

Tap “Sign in”

Mon Jun 13 11:54 PM

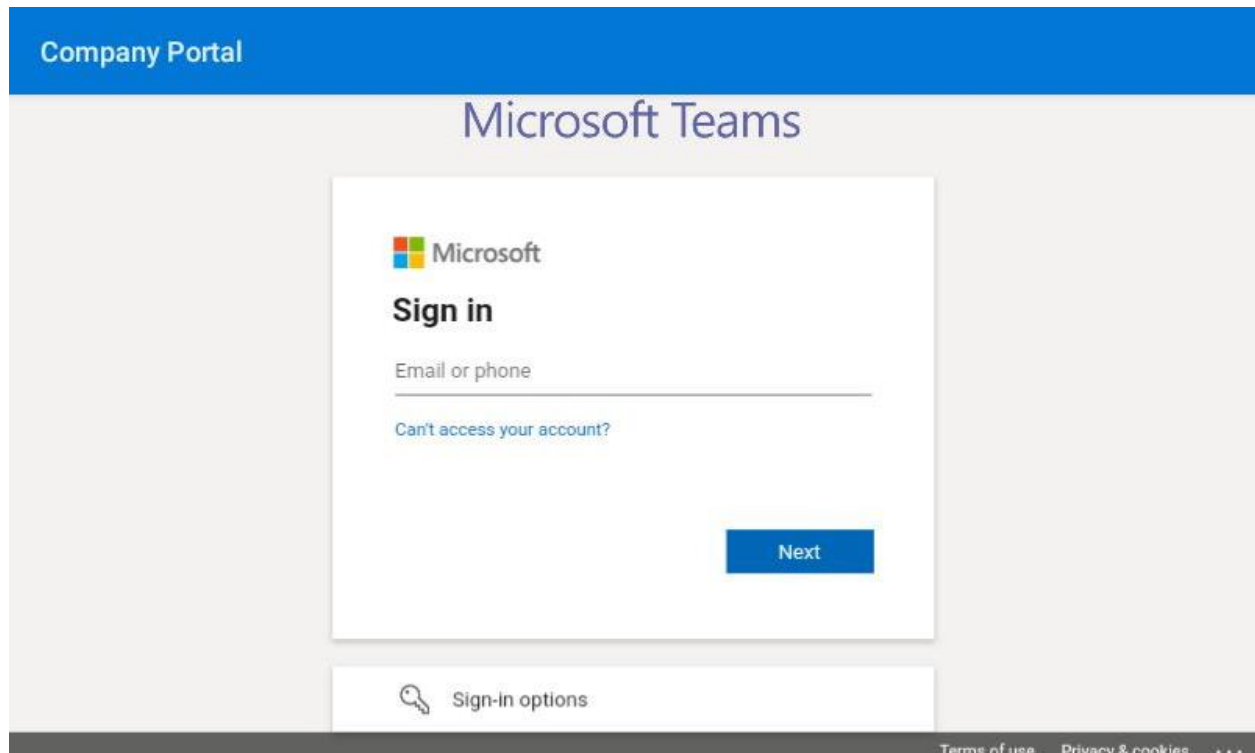
Sign in to make an emergency call.

Microsoft Teams

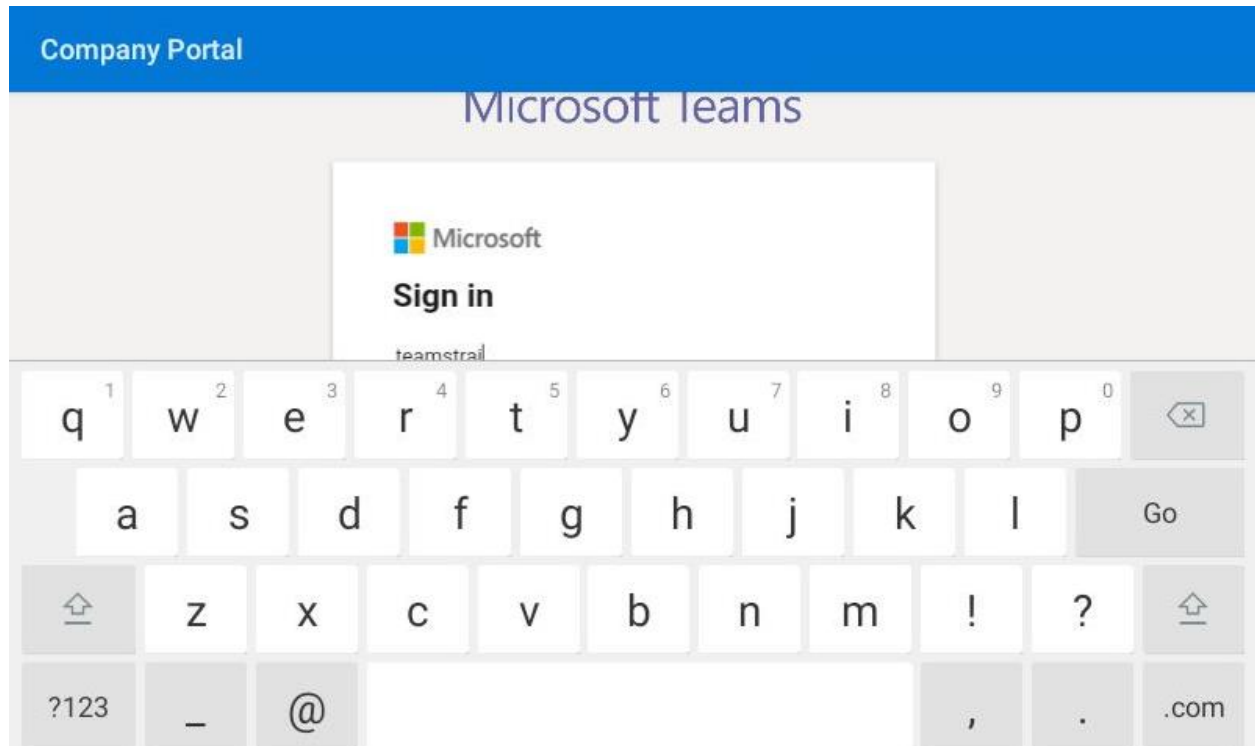


Welcome to Microsoft Teams! A happier place for teams to work together.

Sign in



Tap in the “Email or phone” text field to see the on screen keyboard and enter your email address



Enter your password and tap “Go” or “Sign in”

Microsoft Teams



← teamstraining1@jmcoss.org

Enter password

Password

[Forgot my password](#)

Sign in

[Terms of use](#) [Privacy & cookies](#) ...

The phone will sign you in

Tue Jun 14 12:00 AM



Welcome to Microsoft Teams! A happier place for teams to work together.

We are signing you in, please wait...

Sign in

[Get help with signing in](#)

Click "Next" through the informational pages



Assignments, files, notes, and more—all your classroom basics are here.



Next

Click “Got it”

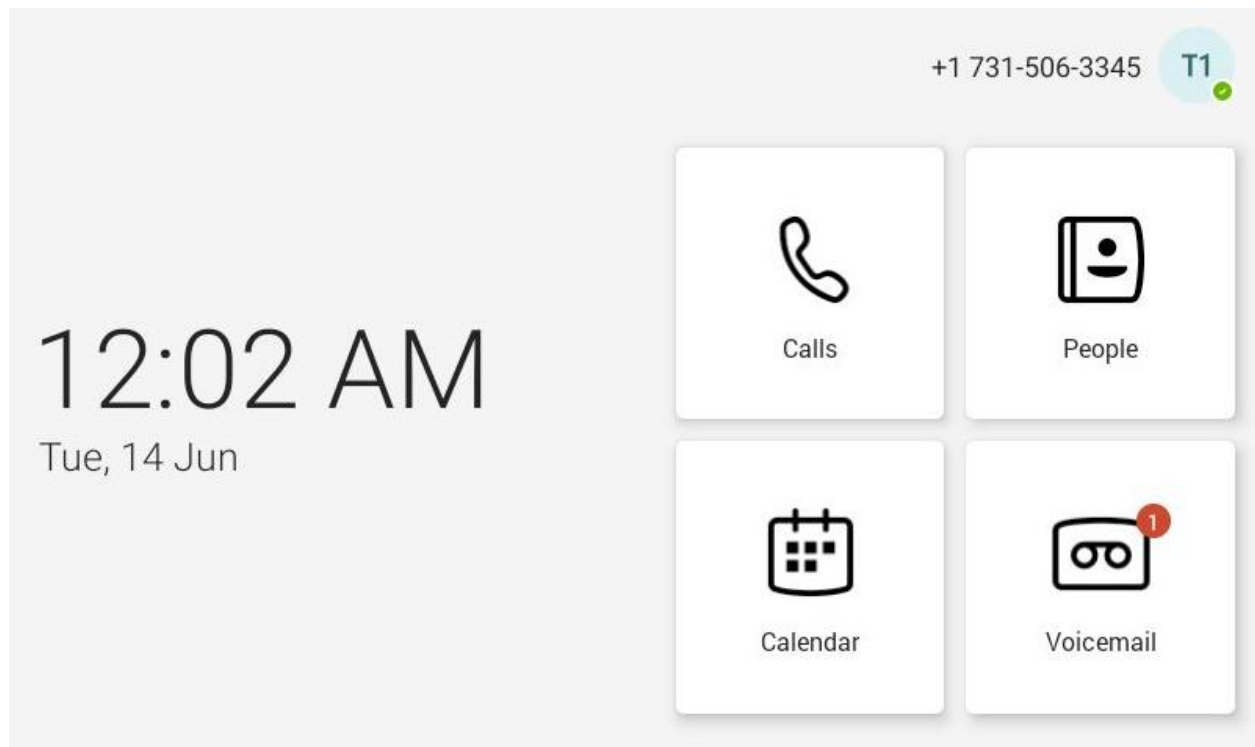


Create teams for staff activities and student clubs, too!



Got it

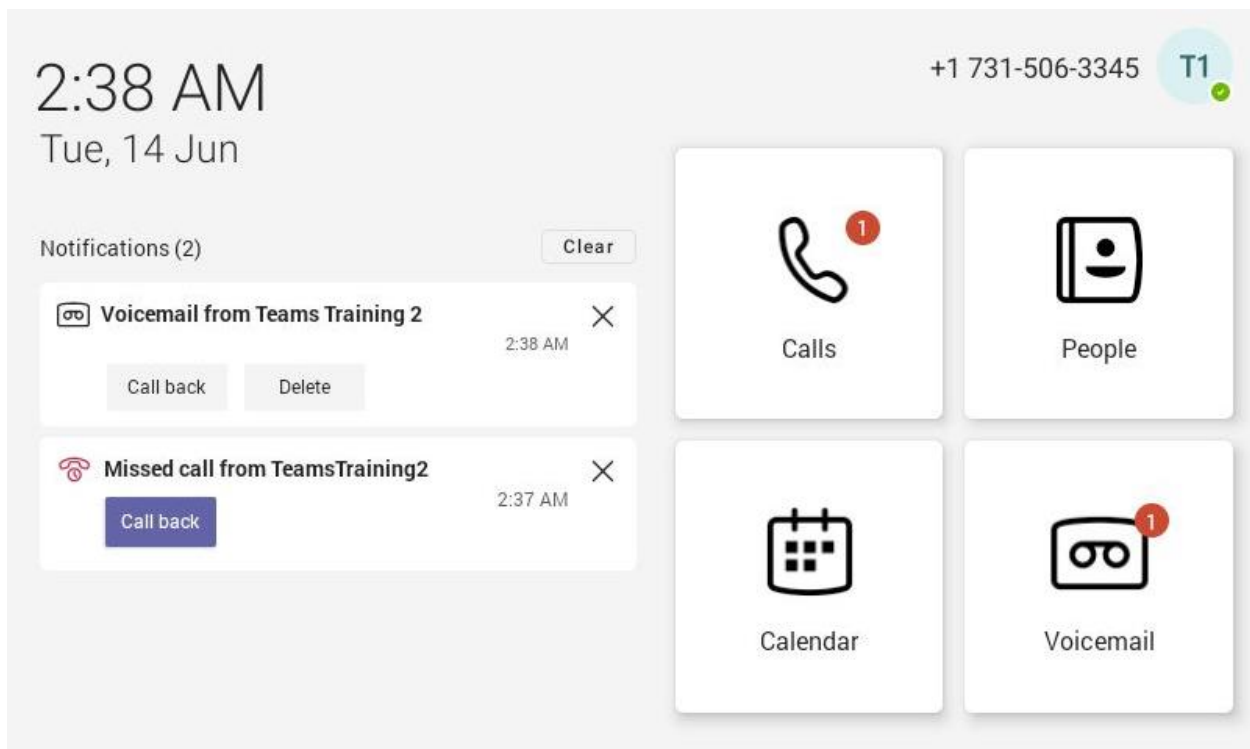
You are now signed in and viewing the phone’s home screen



[To view Voicemails:](#)

You can see missed call and voicemail alerts on your home screen or click on Voicemail to view them.

Missed call and associated voicemail on the home screen:

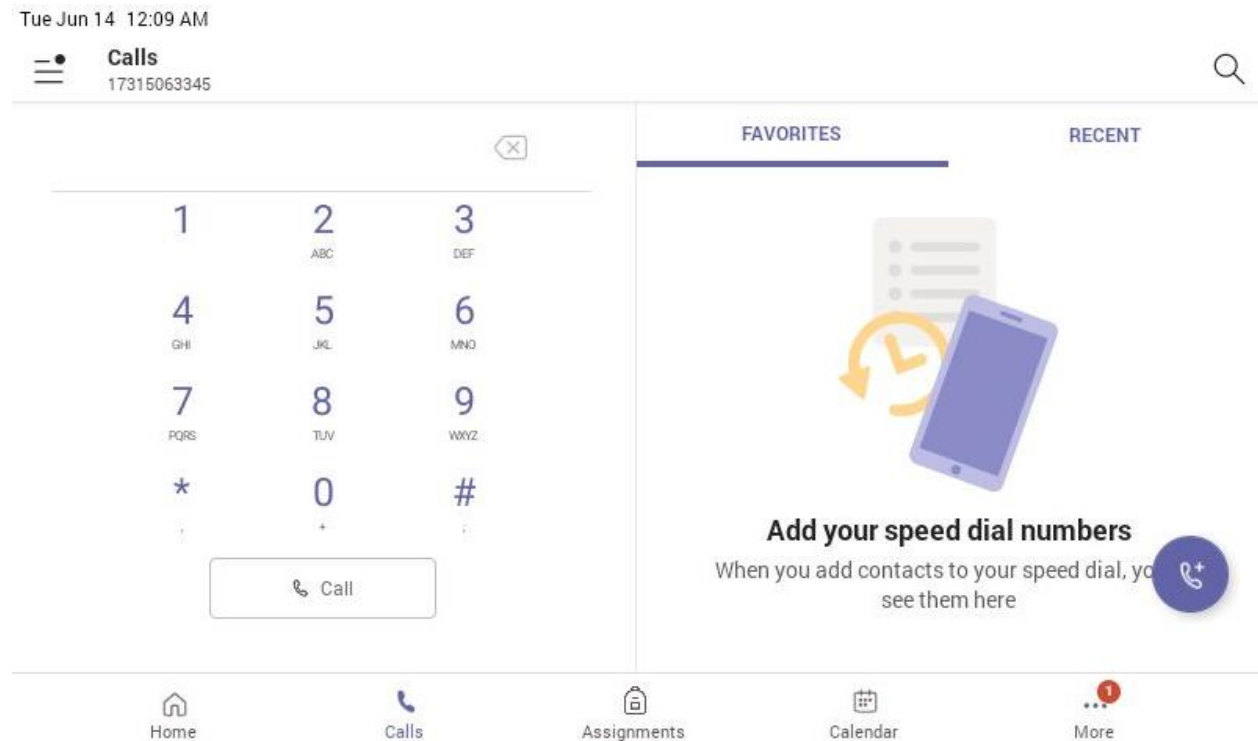


Voicemail on the Voicemail screen:



To view and make calls:

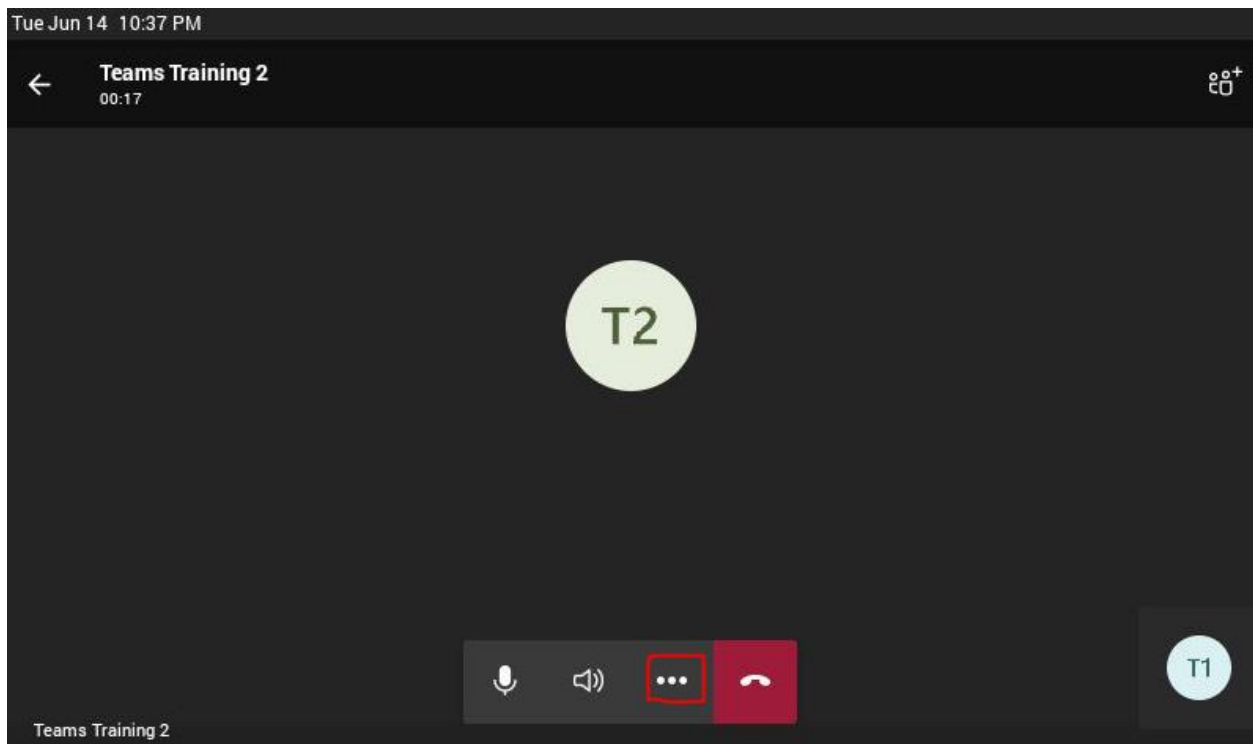
Click “Calls” to view Favorites, Recent calls, type phone numbers to make calls, or search for JMCSS users to make calls



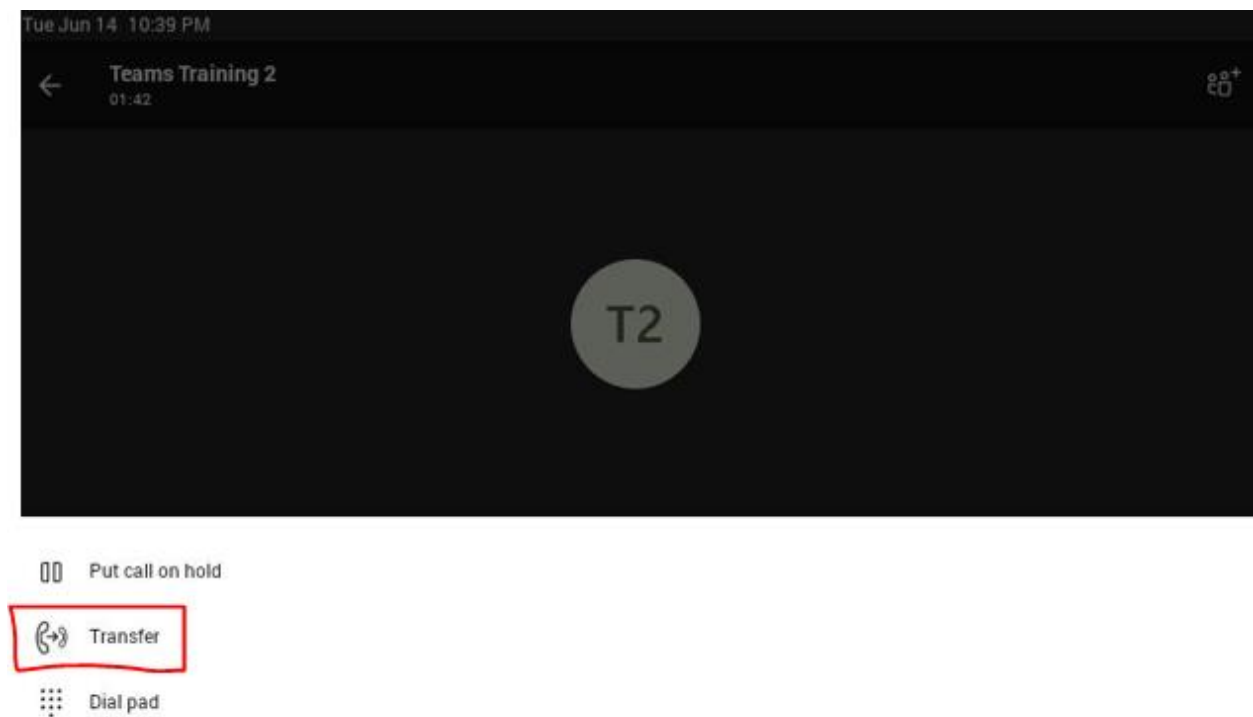
You can search for users in two ways. You can either tap the magnifying glass in the top-right corner to search for JMCSS user information or tap the circular phone button near the bottom-right corner to search for and call users more quickly.

To transfer calls:

While in a call, tap the three dots



Then tap “Transfer”



You can either choose to transfer the call directly to someone else or consult with them before making the transfer. Note: Selecting “Consult first” will put the call on hold while you communicate with the contact you wish to consult.

 Transfer now

 Consult first

Tapping “**Transfer now**” will allow you to search for the contact you wish to transfer the call to

Tue Jun 14 10:46 PM

Call on hold

← Transfer now

To: teams train

▼ Directory contacts

(13)

T6

Teams Training 6



Simply tap the contact from the search results to transfer the call

Tue Jun 14 10:47 PM

Call on hold

← Transfer now

To: teams train

T6 Teams Training 6

T1 Teams Training 11

T9 Teams Training 9

T3 Teams Training 3

T1 Teams Training 15

T8 Teams Training 8

The call will then be transferred to the selected contact

Tue Jun 14 10:49 PM

← Teams Training 2
12:03



Call transfer succeeded.



Tapping “**Consult first**” will allow you to search for and tap the contact you wish to consult and potentially transfer the call to

Tue Jun 14 10:53 PM

Call on hold



Consult then transfer

Consult: teams



Teams Training 11



Teams Training 9



Teams Training 3



Teams Training 15



Teams Training 8



Teams Training 4

Once you tap the contact to consult, you will be calling that person to discuss the call to be transferred

Tue Jun 14 11:01 PM



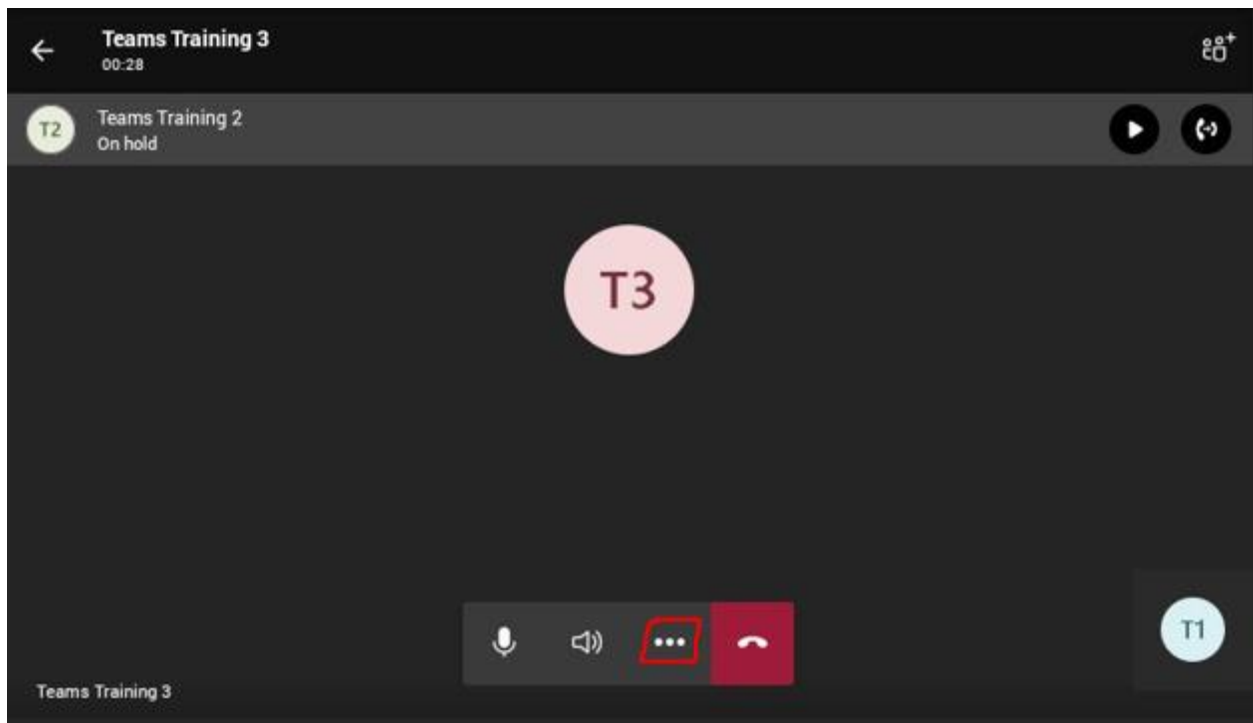
Calling

Teams Training 3

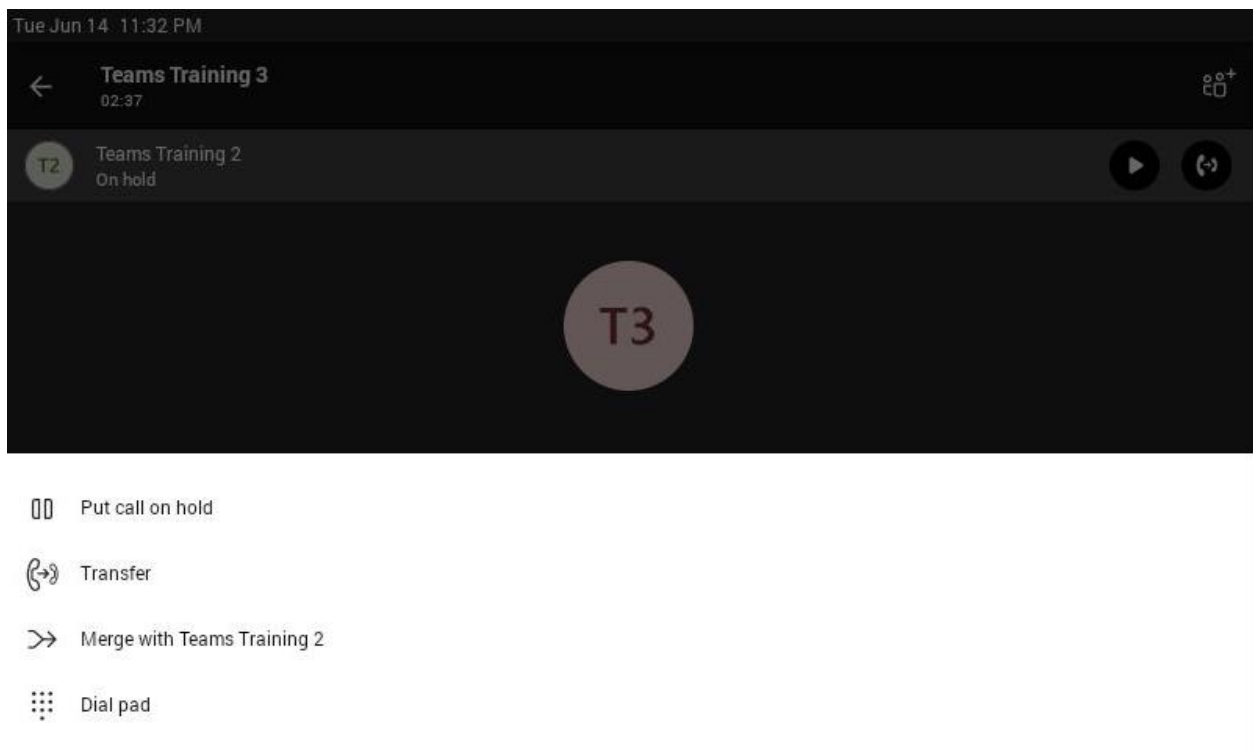
Device



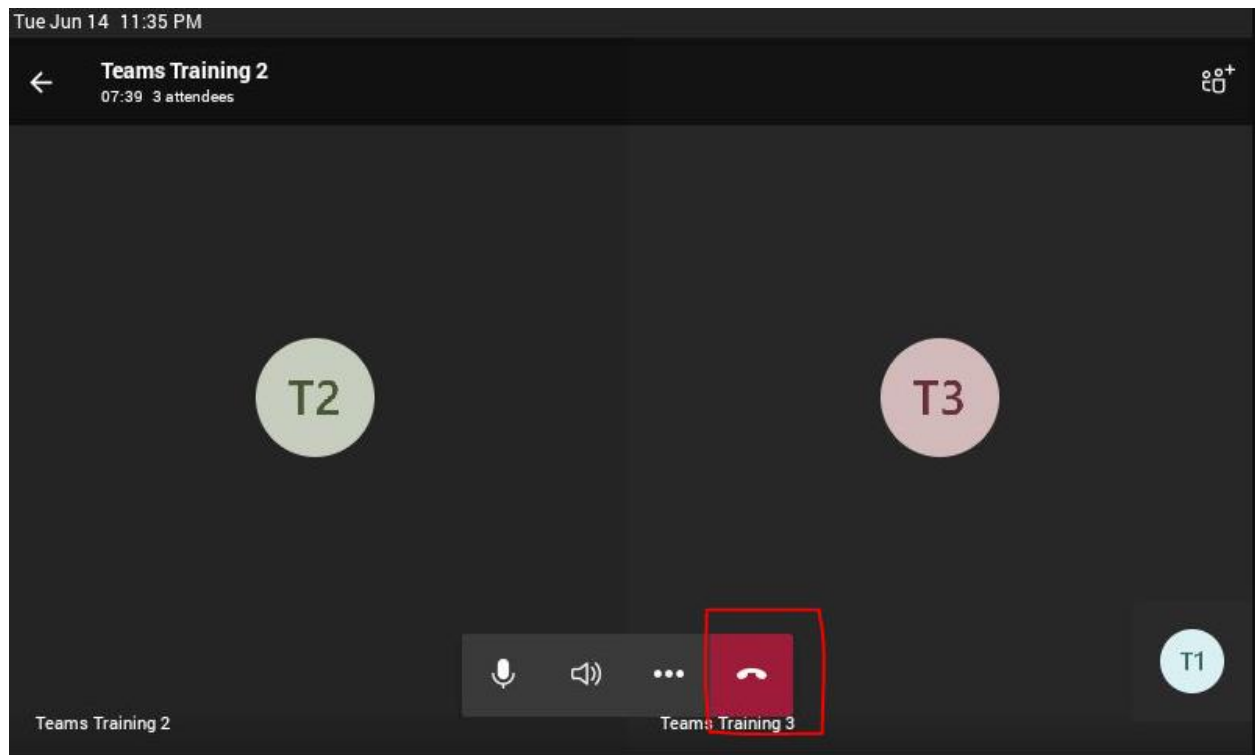
If they are available to receive the call, then you can transfer the call to them by pressing the three dots



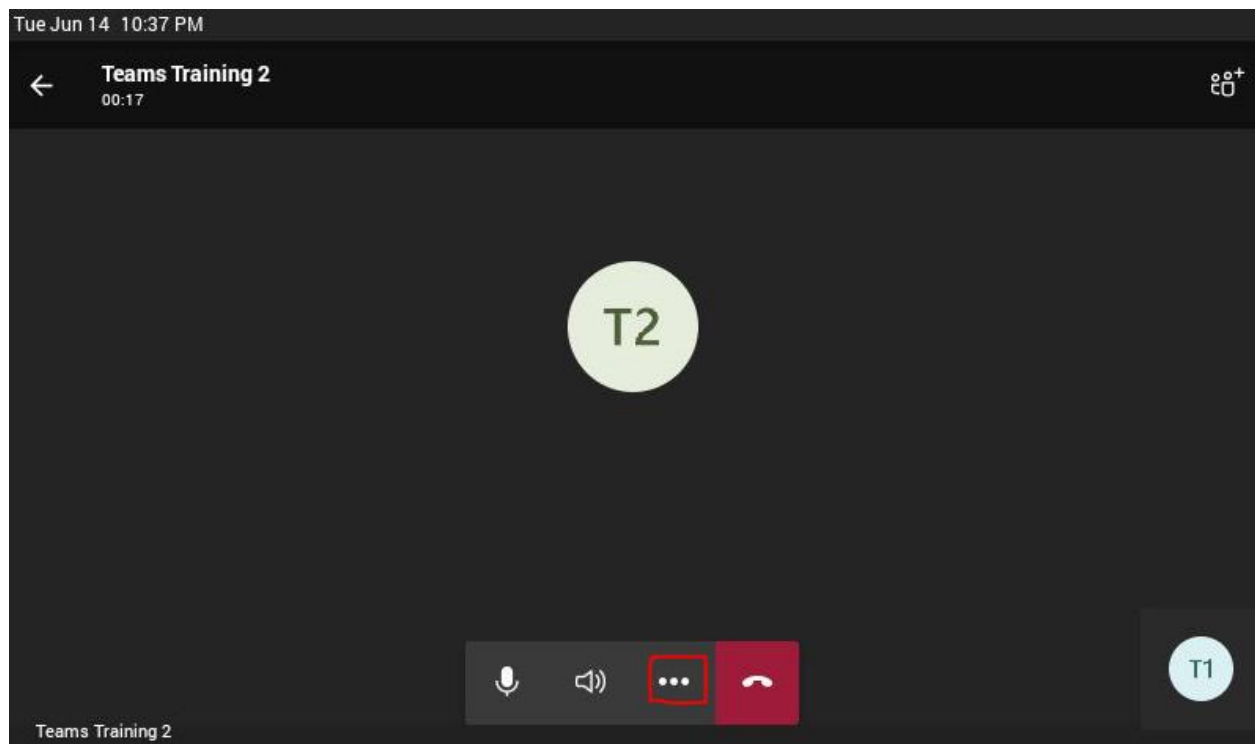
Then tap “Merge with...”



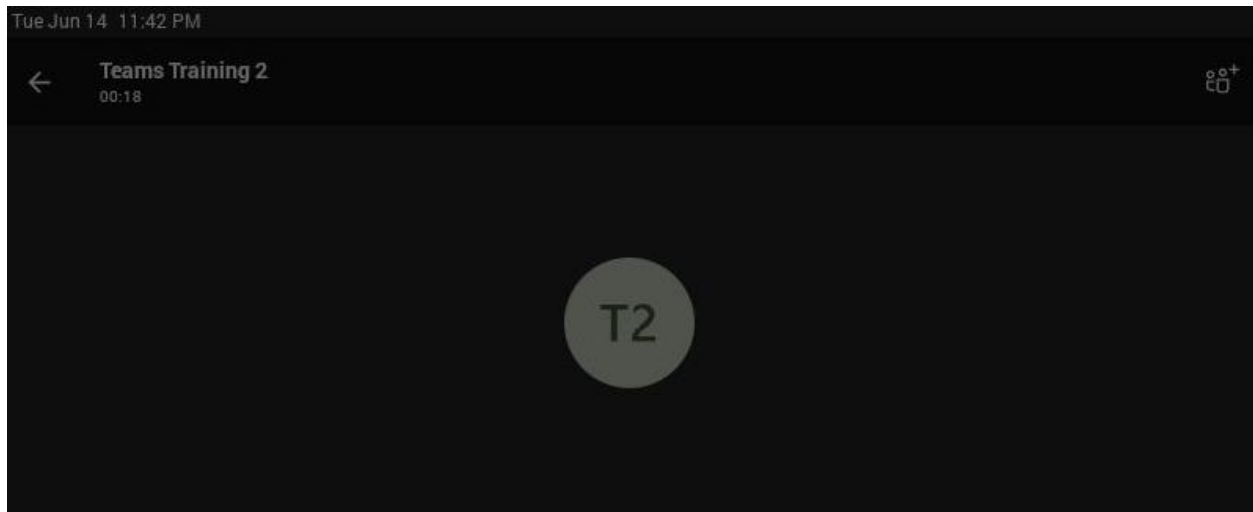
Once the call has been merged, you may hang up




To place a call on hold:
While in a call, tap the three dots



Then tap "Put call on hold"



 Put call on hold

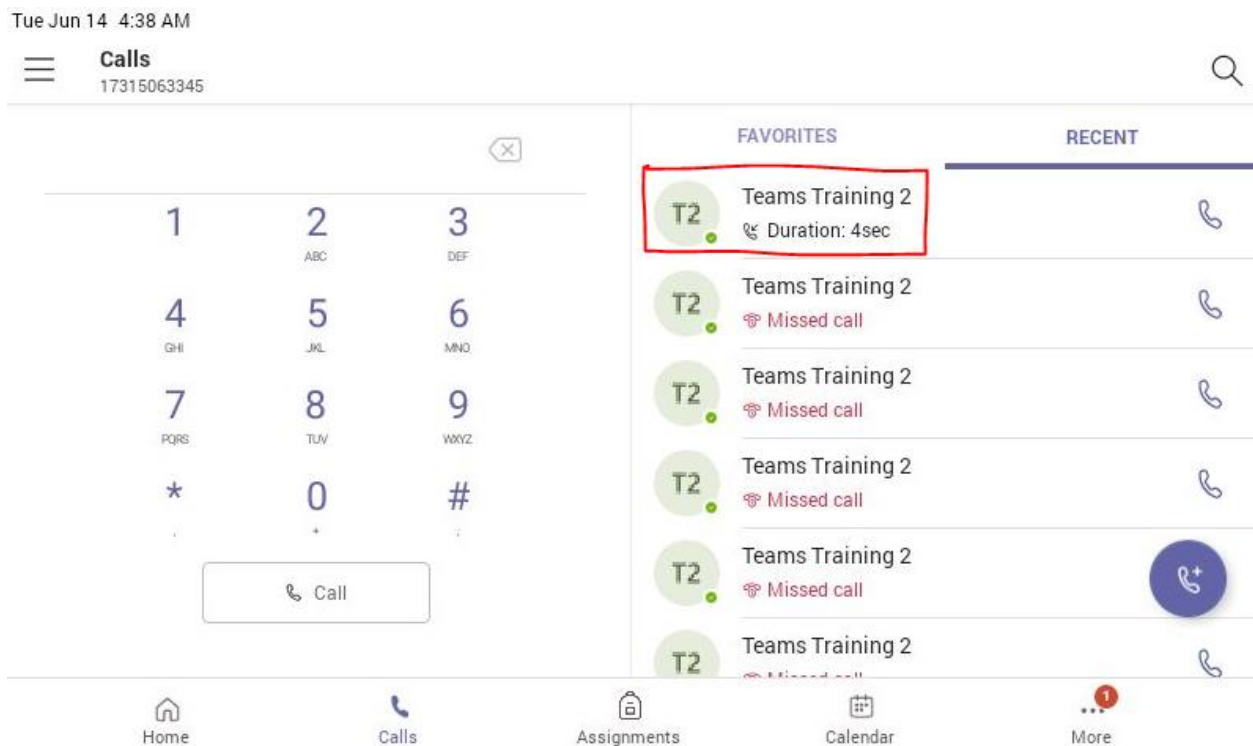
 Transfer

 Dial pad

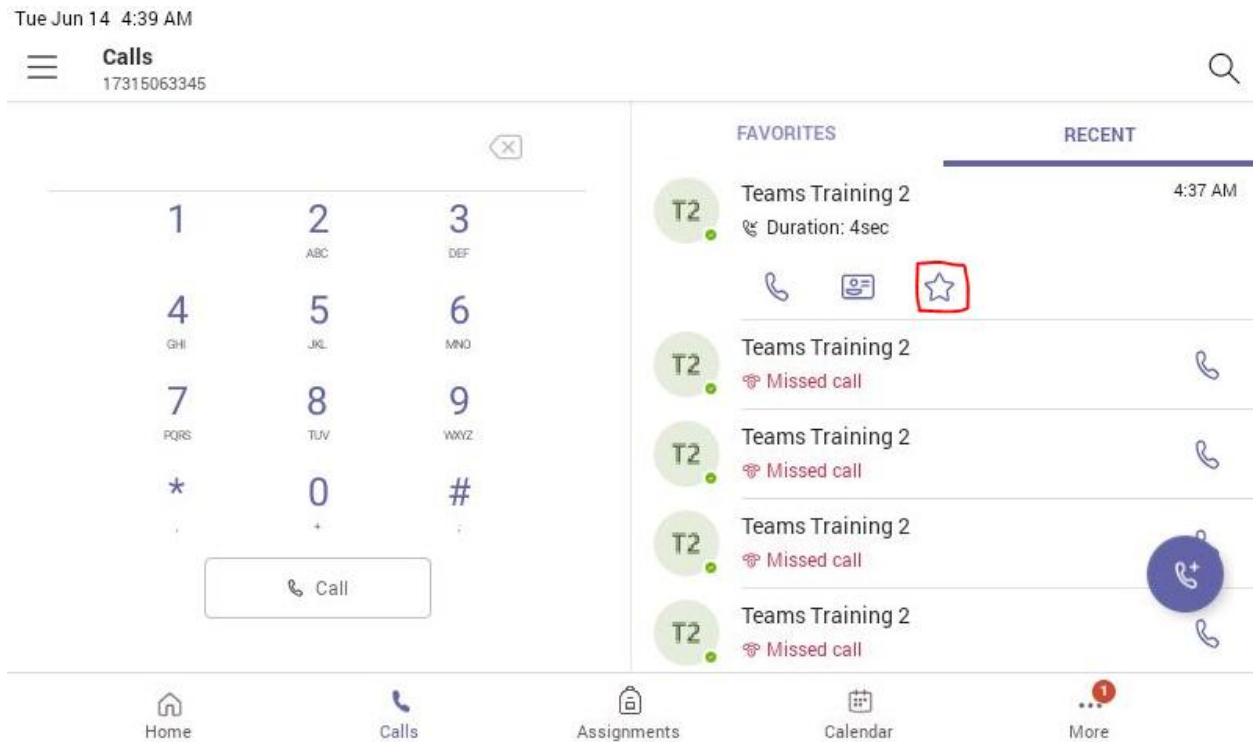
To add Favorites:

For contacts in “Recent”:

From the “Calls” screen, tap the “Recent” tab and tap the contact you wish to add



Tap the Star from the drop-down menu



For contacts not in “Recent”:

From the “Calls” screen, tap the magnifying glass icon in the top-right corner and search for the contact by name

Tue Jun 14 4:03 AM



teams



▼ Directory contacts

(15+)



Teams Training 2



Teams Training 6



Tap on the contact name from the search results to view the contact card, then tap the three dots in the top-right corner

Tue Jun 14 4:05 AM



Teams Training 2



Teams Training 2



Email

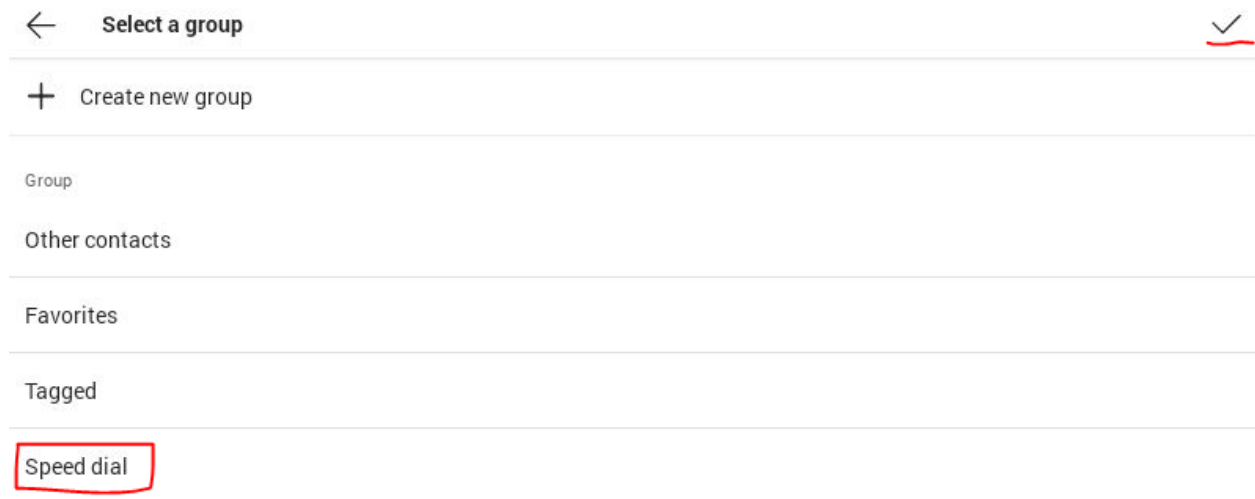
TeamsTraining2@jmcass.org

After tapping the three dots, select “Add to contacts”

Add to contacts

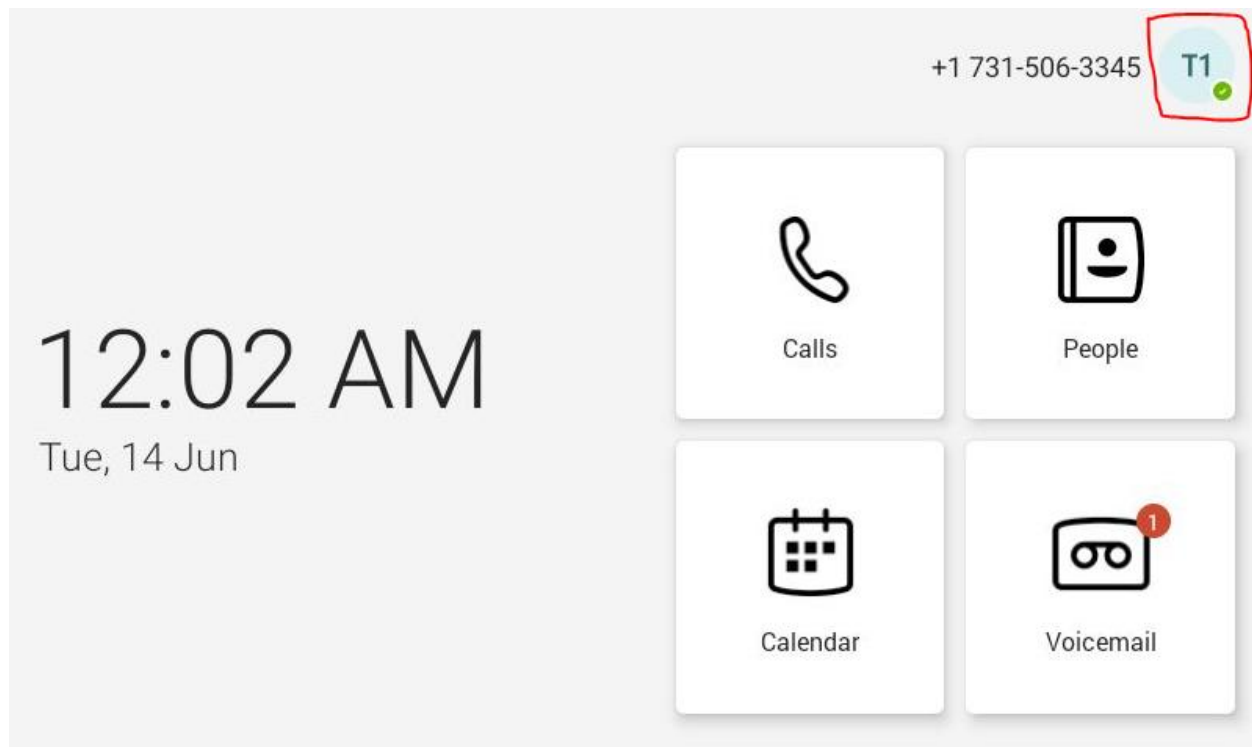
Tap the “Speed dial” group, then tap the checkmark at the top-right

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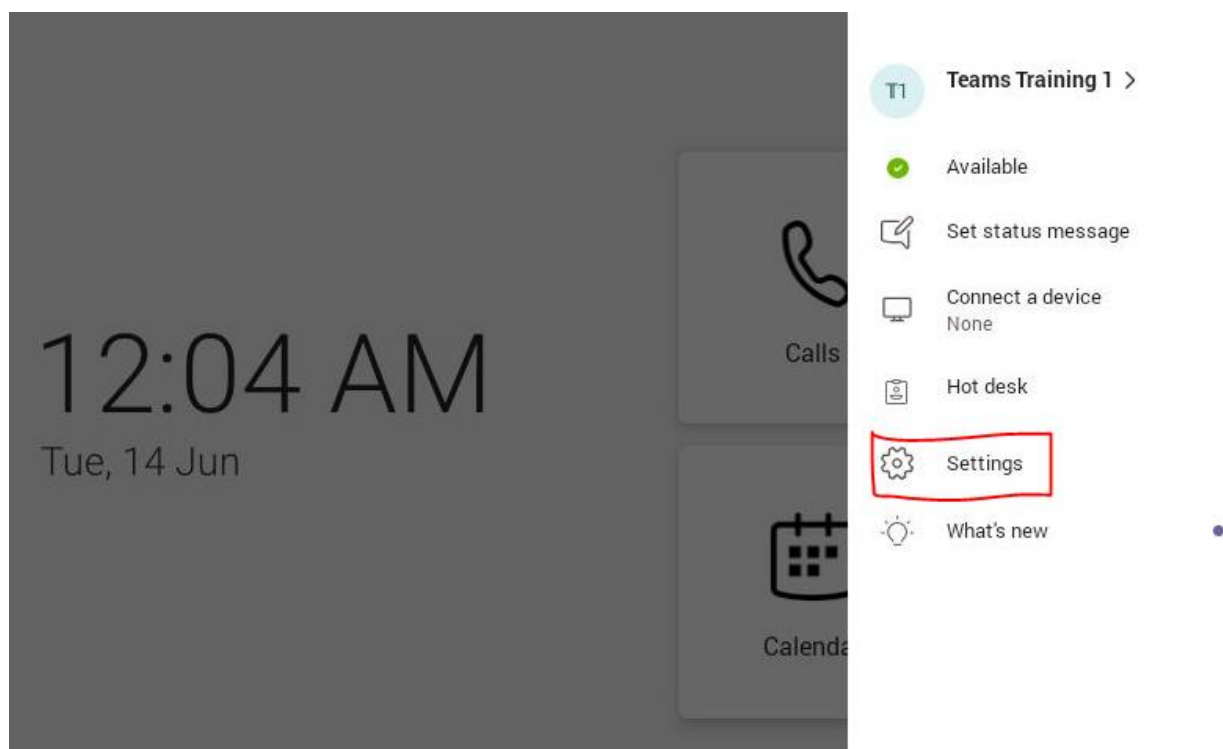


To sign out:

Tap your user icon in the top-right corner



Tap “Settings” and scroll down to the bottom of the Settings menu



Tap “Sign out”

Tue Jun 14 12:05 AM



Settings

Jackson Madison County School System



Profile



Calling



Home screen



Notifications



Report an issue



About



Sign out



Device settings

Yealink MP56 User Guide:

For additional information, you can view Yealink's User Guide [here](#).

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